

Meeting Minutes

1) Leadership Council Meeting Introduction

Welcome & Call to Order, Ginny Hensley

2) Roll Call, Erin Velez

Attendance is reflected after minutes.

3) Discussion & Approval of:

- Approval of May 2024 Minutes*
 - ⇒ Ginny Hensley called for a motion to approve the May minutes. Sarah Grounds moved to approve. Noe Rodriguez seconded the motion. Motion carried.

4) Lead Agency Updates

- Task Group Updates
 - ⇒ Strategic Planning, Erin Velez
 - ◆ The strategic planning task group is actively working on gathering information from the past year
 - The group aims to meet and collect community input.
 - The Leadership Council and all members will receive an update in October and November.
 - The group remains focused on the same four primary goals, adjusting specific details as needed.
 - ♦ We are reaching out to all stakeholders for valuable insights.
 - We will continue evaluating our completed goals and identify areas needing further development.

⇒ NOFO Lauren Evanoff

- The Grant Inventory Worksheet (GIW) has not been released yet.
- ◆ The NOFO (Notice of Funding Opportunity) follows the GIW release.
- We are awaiting communication from HUD regarding the GIW.
- ♦ We plan to convene the NOFO task group based on last year's composition.
- We need to review application materials and the scoring rubric.
- We will prepare for upcoming work related to the NOFO.
- ♦ We will continue monitoring updates from HUD.
- Stay prepared for the NOFO release.





- Written Standards Revision Process, Laura Evanoff
 - ⇒ This is a collaborative review of written standards.
 - ⇒ Involves multiple groups (Service Standards Task Group, PAG, YAB).
 - ⇒ Iterative process: review, edits, approval, and submission to Leadership Council.
 - ⇒ This process is currently 2 to 4 months
 - ⇒ Non-compliance issues identified in existing written standards.
 - ⇒ Topics we will pay attention to will be the VAWA policies and project types
 - ⇒ There will be a Public comment period for the continuum of care member and case managers to get inclusive feedback.
 - ⇒ Revisions will be based on those comments.
 - ⇒ Final approval by consensus and presentation to Leadership Council.
 - ⇒ Benefits of this revision will be faster updates, broader representation, and ensuring community input.
 - ⇒ Immediate steps we will be taking will be to initiate a public comment period, gather feedback, and begin revisions promptly.
- Lived Experience Work- National & Local, Burnita Smith
 - ⇒ The National Alliance to End Homelessness initiated a Community Strategic Team.
 - ⇒ The purpose is the inclusion of lived experience voices in national planning and decisionmaking spaces.
 - ⇒ Five members, including the speaker, were selected for this critical work.
 - ⇒ The national kickoff focused on the expansion and integration of the Lived Experience Partnership Program.
 - ⇒ Goals: Reimagine and sustain capacity impact, enhance equity guidelines and foster lived experience work.
 - ⇒ For the planning process the Community Strategic Team is first to create the planning process, facilitate conversations, and design a roadmap.
 - ⇒ The objective is to improve overall project outcomes and success.
 - ⇒ Distributing supplies to individuals experiencing homelessness in harder-to-access areas.
 - ⇒ Amazon Wishlist link shared for support (socks, food supplies, etc.). Erin will share this link.
 - ⇒ Representatives from PAG and YAB will be going to Washington DC to attend Capitol Hill Day.





- ⇒ The purpose of our PAG and YAB reps going will be to have direct lobbying and advocacy opportunities with Oklahoma's congressional delegation.
- ⇒ The focus will be to present policy issues related to homelessness and housing.
- ⇒ We have openings available on our Lived Experience Boards for PAG: Four seats. And for our YAB: Six seats.
- ⇒ We are seeking new members passionate about advocacy and systems work.
- ⇒ Awarded by the Zarrow Commemoration Fund we are able to offer a Black Lived Experience Affinity Group.
- ⇒ The goal: Center lived expertise of Tulsans that are disproportionately impacted by homelessness and housing insecurity.
- Data Reports, Oliva Denton Koopman
 - ⇒ HUD Fiscal Year 2023 System Performance Measure Scorecard Review
 - SPMs are used by HUD as a competitive element in the NOFO for CoC program competitions and are derived from data in the homeless management information system (HMIS).
 - The seven metrics include length of time homeless, returns to homelessness, number of people experiencing homelessness, income growth, first-time homelessness, housing placements, and data quality.
 - ♦ Current trends in comparisons with national data, noting slight increases in first-time homelessness and sheltered homelessness, a decrease in transitional housing, and a dip in successful exits and retention in permanent supportive housing.
 - The goal is to improve the retention rate in permanent supportive housing and continue providing quality data for the SPMs
 - ◆ The CoC's performance metrics were compared to national data from fiscal year 2022, with some areas showing slight increases but not causing alarm.
 - ⇒ 2024 Housing Inventory Count Data Release
 - ♦ A housing inventory count (HIC) is conducted to locate individuals on a given night, which HUD uses to assess bed utilization in Tulsa.
 - ◆ The count includes emergency shelters, transitional housing, safe havens, permanent supportive housing, rapid rehousing, and other permanent housing options, such as those provided by emergency housing vouchers.
 - ♦ Overall bed utilization in Tulsa decreased slightly from 97% to 95%.
 - ♦ Permanent supportive housing saw an increase in utilization from 96% to 99%.





- ◆ Transitional housing utilization rose from 86% to 95%.
- ♦ Rapid rehousing maintained 100% utilization.
- Collaboration with victim service providers (VSPS) has begun to include their bed counts in the inventory.
- Non-traditional shelters, which do not have specific eligibility requirements, showed a 93% utilization rate.

5) Meeting Topics

- ⇒ Tulsa Day Center Animal Shelter, Noe Rodriguez
 - The day center has been accepting pets for almost a year, with a pet policy and client agreement in place.
 - Partnerships with Paws for Paws and Skyline Animal Hospital ensure all pets receive necessary vaccinations and treatments.
 - The pet shelter will be accessible to pets staying overnight, with climate control and vigilant monitoring for diseases like parvo.
 - All pet records and documents are maintained for seamless transitions to treatment or hospital visits, facilitated by Paws for Paws.
 - Gratitude is expressed to the city, Mayor GT Bynum, and the William S Smith Charitable
 Trust for their funding support.
 - The anticipated launch of the pet shelter is in November.
 - ◆ This shelter's presence has led to an increased number of pets accompanying clients, indicating a shift from pets being left at encampments to accessing services with their owners.
 - The inclusion of pets is attracting more clients to the shelter, fostering a sense of acceptance and access to additional services like the clinic and showers.
- ⇒ STOUT report on Right to Council in Tulsa/Oklahoma Counties, Eric Hallett
 - Eric Hallett from Legal Aid provided insights on the right to counsel in housing.
 - The program aims to prevent homelessness by keeping people in their homes or providing them with the best opportunity to find alternative housing.
 - ◆ The program started with two ZIP codes: 74105 and 74136, these ZIP codes account for 20% of eviction filings in Tulsa County due to a high number of evictions and people in subsidized housing.
 - ♦ The program has now expanded to five ZIP codes.





- Eviction can be destabilizing for families, leading to chronic absenteeism in schools.
- ♦ Tenants with legal representation are 75% more likely to remain housed.
- The program aims to address eviction prevention and provide support before, during, and after court proceedings.
- Impact Tulsa studies revealed that eviction contributes to chronic absenteeism in schools.
- Seventeen cities, five states, and one county have implemented right-to-counsel programs.
- ♦ ZIP codes were chosen based on the Memorial High School feeder pattern
- The program aims to address eviction prevention and provide support before, during, and after court proceedings.
- The program seeks to prevent homelessness by providing legal assistance and improving housing stability.

6) Meeting Wrap-Up

- Public Comments
 - ⇒ City Lights will be present at the City Council meeting tomorrow to address an ongoing issue with a property owner not adhering to ordinances, affecting social service agencies.
 - ⇒ The property owner's actions have led to a struggle for housing stability services, which the agency has been actively trying to provide.
 - ⇒ Despite not being allowed to speak, the agency will attend the meeting at 5:00 PM to represent the collective interests of social service agencies.
 - ⇒ The agency appreciates the support from partner agencies and the community, highlighting the importance of collaboration.
 - ⇒ There is a call to action for those with connections to city councilors to reach out and discuss the matter before the meeting.
 - ⇒ The agency is aware of the property owner's petition against them, which involves clients who are now housed but were previously served by the agency.
 - ⇒ The agency encourages attendance at City Hall or messaging city councilors to show support, noting that the mayor continues to support their work.
- Next Meeting July 9, 2024, 1:30-3:00 PM
- Adjourn

^{*}Items to be voted on by Leadership Council





Attendance

	Name	Representing	Category	Term
\boxtimes	Ginny Hensley, Chair	Tulsa Housing Authority	Fixed Position, Appointed	03/2024 - 02/2026
	Mayor Bynum	City of Tulsa	Fixed Position, Appointed	09/2022 - 08/2024
\boxtimes	James Rea	Tulsa County	Fixed Position, Appointed	09/2022 - 11/2024
\boxtimes	Noe Rodriguez	Tulsa Day Center	Provider Representative, Elected	02/2024-01/2026
\boxtimes	Claudia Brierre	INCOG	Fixed Position, Appointed	03/2024 - 02/2026
\boxtimes	Rhonda Clemons	Cherokee Nation	Tribal Representative, Appointed	05/2023 - 04/2025
		Muscogee Creek Nation	Tribal Representative, Appointed	
\boxtimes	Sarah Grounds	City Lights Foundation	Provider Representative, Elected	010/2023 - 09/2025
\boxtimes	Beth Svetlic	Youth Services of Tulsa	Provider Representative, Elected	04/2023 – 3/2025
\boxtimes	Lacreshia Jackson	Participant Advisory Group	Consumer Representative, Elected	1/2024-12/2024
\boxtimes	Cari Monday	Youth Advisory Board	Consumer Representative, Elected	1/2024-12/2024
	Lauren Sherry	QuikTrip Corporation	Business/Commerce Representative, Invited	04/2023 - 03/2025
	Elizabeth Hall	Burnstein Family Foundation	Funder Representative, Invited	04/2023 - 03/2025
	Jesse Guardiola	Guardiola Tulsa Area United Way		10/2023 - 09/2025
			At-Large Representative, Invited	
\boxtimes	Stephanie Horten	JusticeLink	At-Large Representative, Invited	10/2023 - 09/2025
\boxtimes	Richard Alexander	Tulsa Police Department	At-Large Representative, Invited	05/2024 - 04/2026

AWH4T WRITTEN STANDARDS REVISION PROCESS

AWH4T Leadership Council Tuesday, June 10, 2024

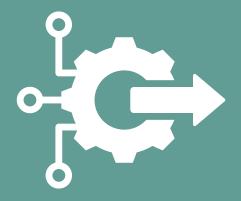
Presented by
Housing Solutions Tulsa



Current Process

Draft Review Re-Review Finalization & Revision Creation & Revision & Approval Service Standards Task Group Housing AWH4T Service Standards Working Group Solutions Leadership Participant Advisory Group (PAG) Council Youth Action Board (YAB) + Housing Solutions 1-3 months 1-3 weeks 2-4 months

Goals



Streamline process to more quickly revise and implement changes



Increase amount and diversity of feedback from throughout the CoC



Ensure CoC and projects are in compliance as soon as possible



New Process



Housing Solutions Technical
Assistance and Compliance
will create new drafts of
policies and procedures



Drafts will be posted for <u>public</u> <u>comment</u> and discussed with lived experience/task/work groups



Final drafts are sent to Leadership Council for approval without delay





What are the SPMs?

- Analyzes performance by project type
- Regularly measure progress in meeting needs of people experiencing homelessness in our community
- Reports progress to HUD
- Gauge state of homelessness nationally



HUD System Performance Measures

Length of Time

Returns

Number

Income Growth

Newly Homeless

Housing Placements

Data Quality

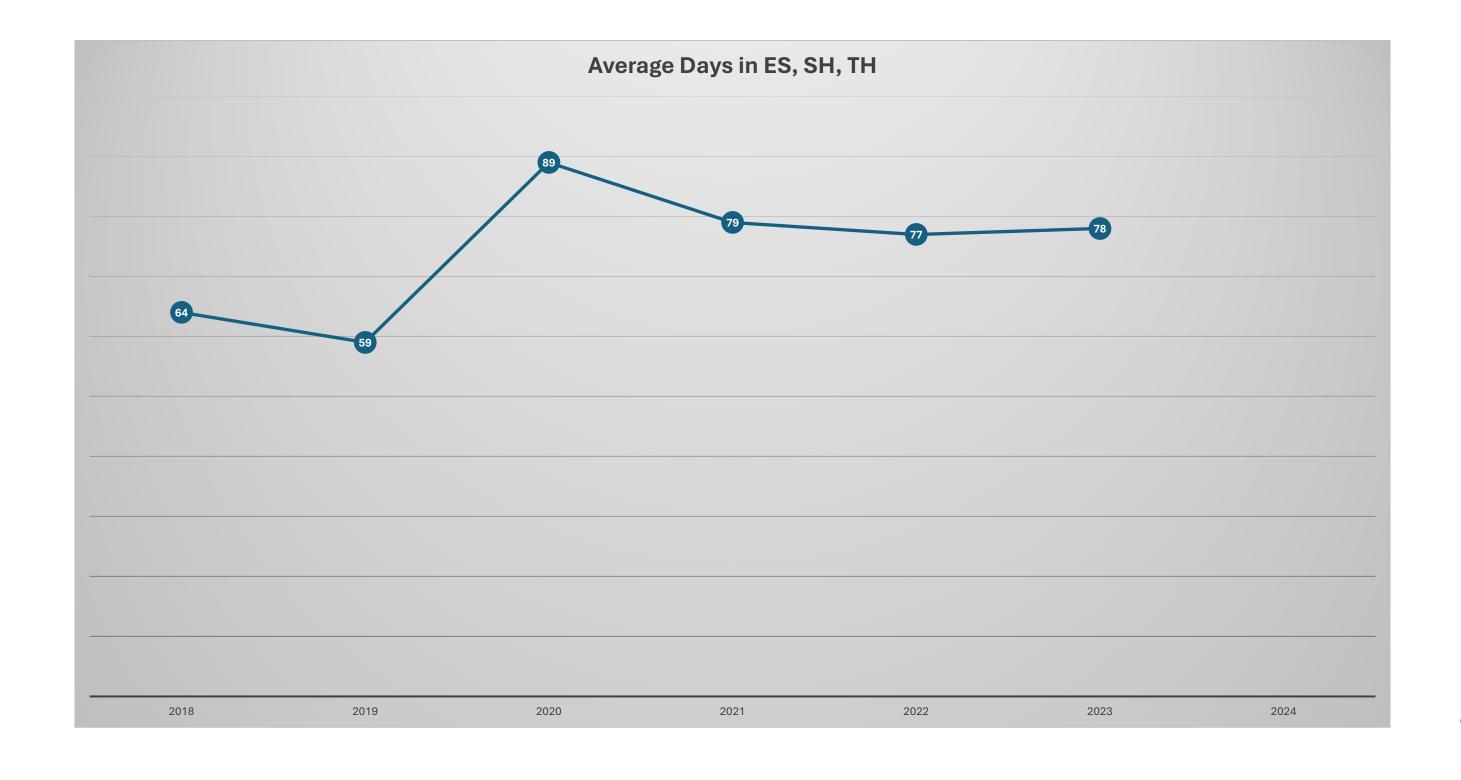


First-time, Sheltered Homelessness, & Length

Metric	NOFO Points	National for FY22	FY2022	FY2023
First-time Homelessness	-1	-	3,623 individuals	3,787 individuals
Number of Persons in Sheltered Homeless Locations	_	_	4,674 individuals	4,674 individuals
Emergency Shelter	-		4,460	4,516
Transitional Housing	-		367	278
Safe Haven	-		13	14
Length of Time Homeless	0	158 days	77 days	78 days



Trends: Length of Experience



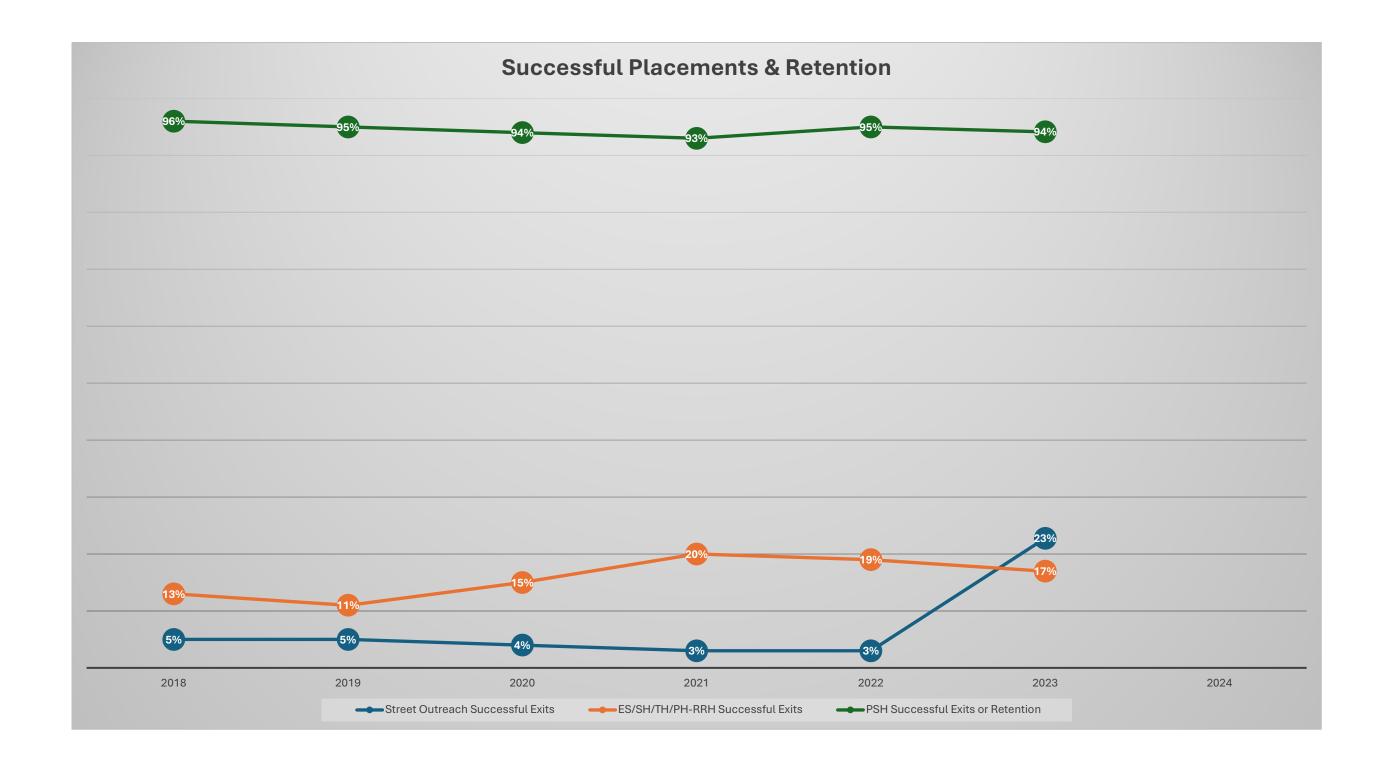


Successful Exits, Retention, & Returns

Metric	NOFO Points	National for FY22	FY2022	FY2023
Successful Exits or Retention	-6	-	-	-
Successful exits from Street Outreach	-	32%	3%	23%
Successful exits from Shelter, Safe Haven, Transition, Rapid	-	34%	19%	17%
Successful exits or retention from Perm. Supportive Housing	-	96%	95%	94%
Returns to Homelessness	-6	7%	21%	24%



Trends: Placements & Retention





Income & Destination Error Rate

Metric	NOFO Points	National for FY22	FY2022	FY2023
For those who left their CoC project: Percentage of adults who increased earned income	-2	14%	2%	3%
For those who remained in their CoC project: Percentage of adults who increased earned income	-	-	1%	4%
Exit Destination Error Rate	-		-	-
Emergency Shelter & Safe Haven	-		79%	35%
Transitional Housing	-	-	38%	44%
Permanent Housing	-		1%	14%
Rapid Re-Housing	-		7%	0%
Street Outreach	-		51%	32%





A Way Home for Tulsa Interactive Data Dashboard

Between April 1, 2024 and April 30, 2024, homelessness services served 2,920 individuals

Emergency Shelters, Safe Havens, Transitional Housing, and Street Outreach providers served 1,767 clients during the same time period

Jump To:

Housing Pathways

Equity



Controls

Beginning Date End Date
Monday, April ... Tuesday, April ...

Universe Full Prior Years individuals 1

Program Type

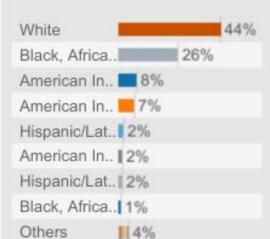
Organization

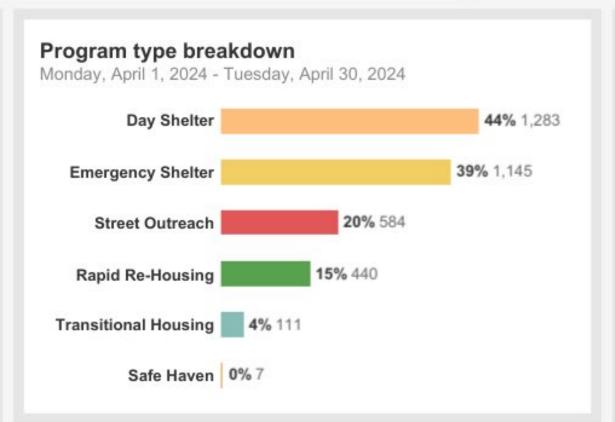
Provider

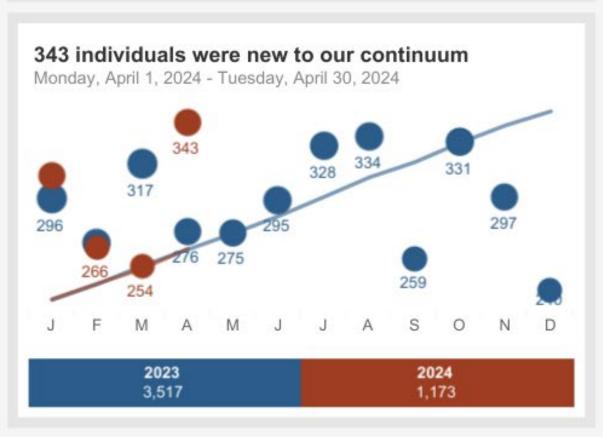
Age Group

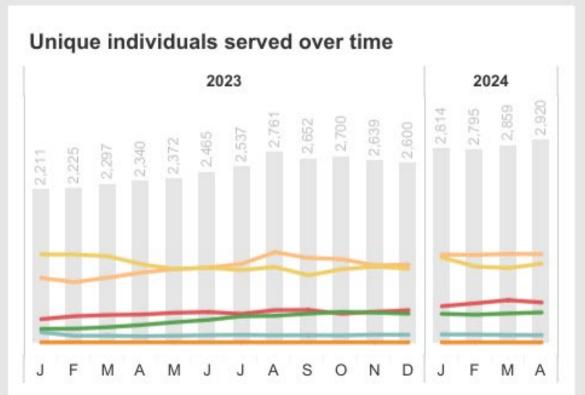
Tribe

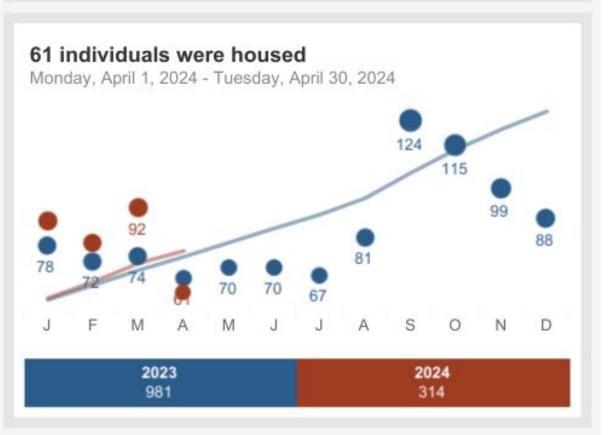
Demographic Lens Race & Ethnicity











Others

III 4%

A Way Home for Tulsa Interactive Data Dashboard

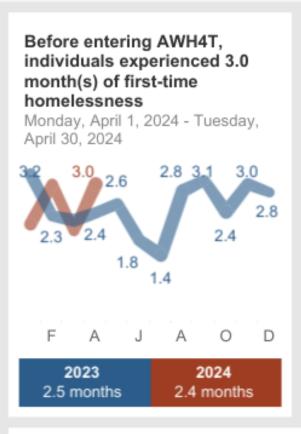
Housing Pathways: Between April 1, 2024 and April 30, 2024, 343 individuals were new to homelessness, and 61 were housed while 1,365 resided in supportive housing

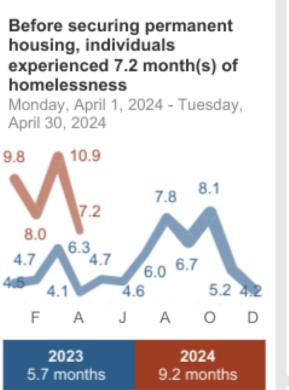
Jump To:

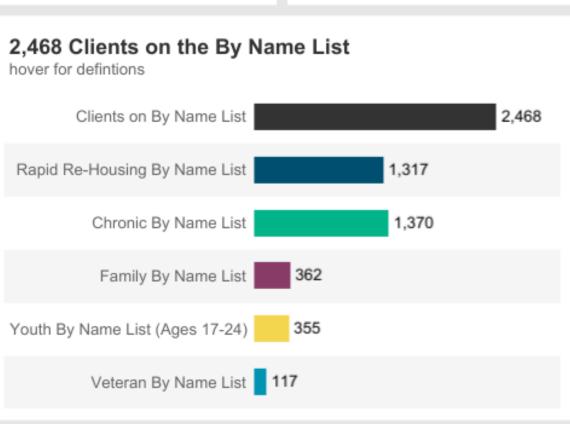
Home

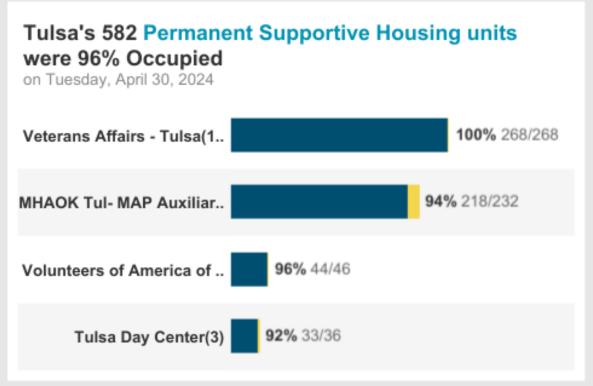
Equity

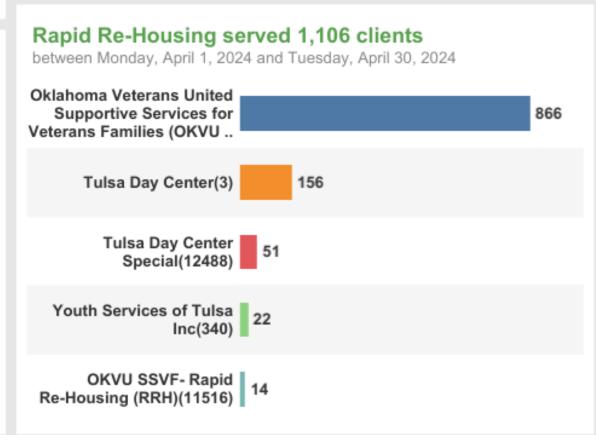
Controls Beginning Date End Date Monday, April .. Tuesday, April .. Universe **Full Prior Years** individuals Program Type Organization Provider Age Group Tribe All Demographic Lens Race & Ethnicity 44% White Black, Africa.. 26% American In.. 8% American In.. = 7% Hispanic/Lat.. 12% American In., 12% Hispanic/Lat.. 2% Black, Africa... 1%













A Way Home for Tulsa Interactive Data Dashboard

Equity within homelessness services
Between April 1, 2024 and April 30, 2024

Jump To:

Home

Housing Pathways

Controls

Beginning Date End Date
Monday, April .. Tuesday, April ..

Universe Full Prior Years individuals 1

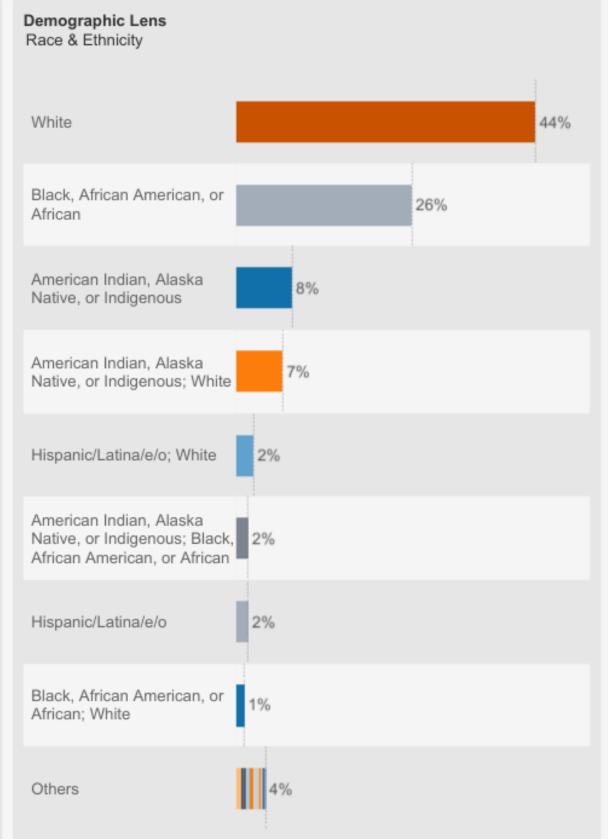
New Program Type

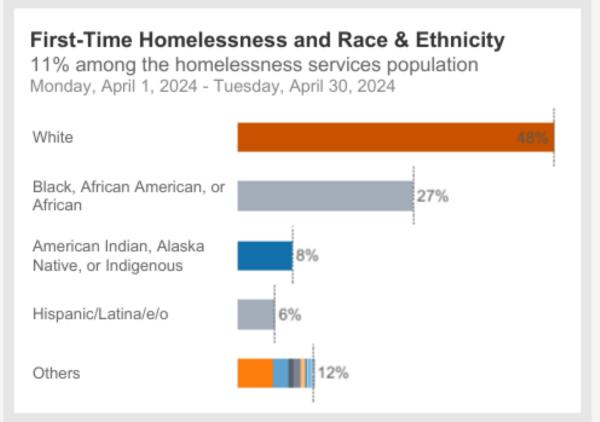
Parent Organization

Provider

Age Group

Registered Tribal Citizenship





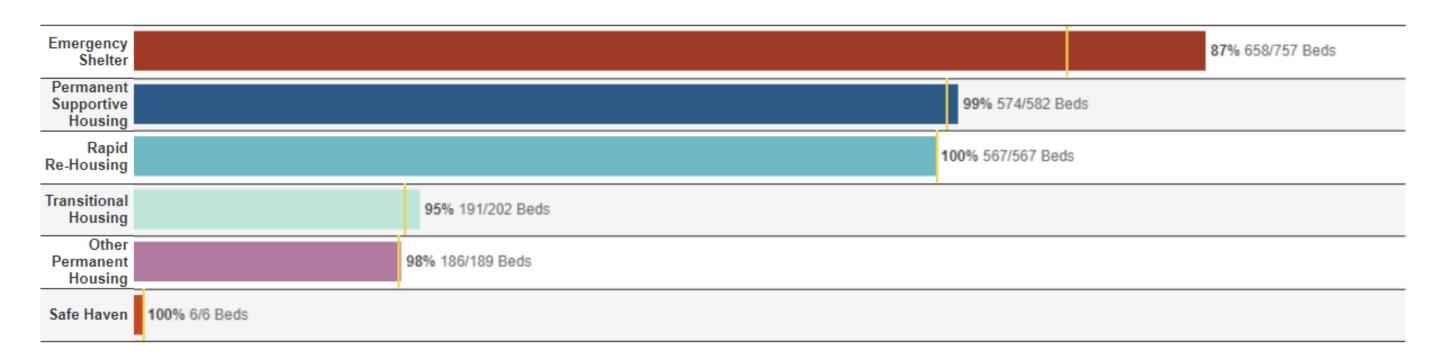




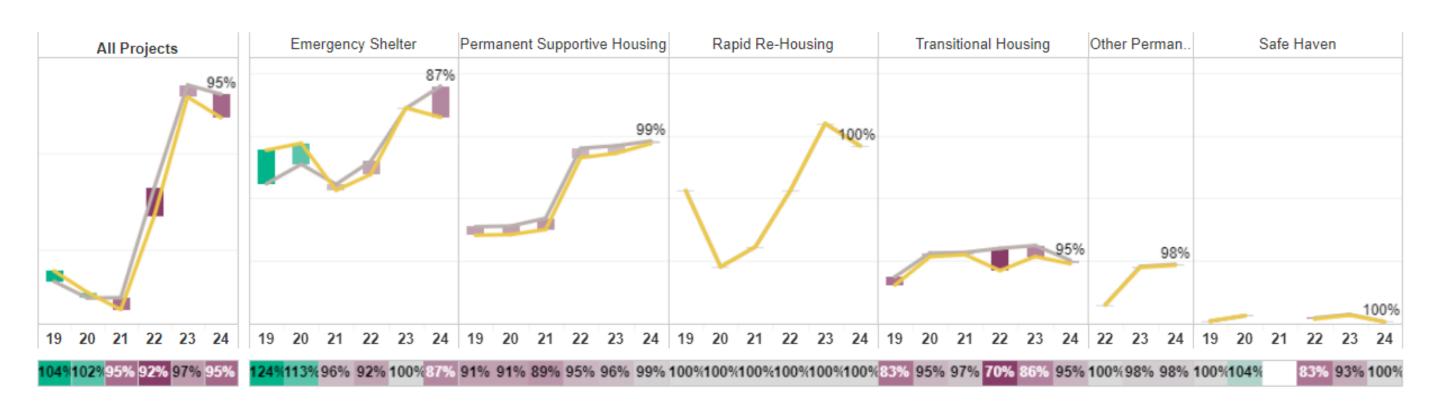
2024 Housing Inventory Count



On the night of the annual Housing Inventory Count (HIC) in January 2024, 2,182 people occupied 95% of A Way Home for Tulsa beds



Change in Utilization Over Time



RIGHT TO COUNCIL

Legal Aid is working to provide an attorney to every qualifying tenant facing eviction through Right to Council.

• 74105, 74136, 74135, 74145, 74133

Eric D. Hallett Legal Aid Services of Oklahoma, Inc. eric.hallett@laok.org

