

# A Way Home for Tulsa Complaint Form

This form is intended for use by individuals or families who wish to file a complaint against an AWH4T member agency, per the AWH4T Service Standards (Section 1.6.8). Completion of this form will start an investigation by a panel of officials who do not have a conflict of interest in the matter; it does not guarantee any particular outcome. All information shared here will be kept confidential and cannot be used against the person/family filing the complaint.

## Client or Applicant Name

First Name      Last Name

## Client or Applicant Other Names (if applicable)

First Name      Last Name

## Client or Applicant Pronouns

He/Him  
She/Her  
They/Them  
Other

## Client or Applicant Date of Birth

Month   Day   Year

## Client or Applicant Email

example@example.com

## Client or Applicant Phone Number

Please enter a valid phone number.

## Other Contact Method (if applicable)

## Are you filing this complaint for yourself or on behalf of another person?

Myself

Another Person

**When is the best time of day to get in touch with you?**

- Morning
- Afternoon
- Evening
- Anytime of Day

**Advocate Information**

**What best describes your relationship to the person/family whom you're assisting in filing this complaint?**

- Case Manager
- Friend/Family
- General Advocate (not Case Manager)
- Other

**Your Name**

First Name      Last Name

**Your Email**

example@example.com

**Your Phone Number**

Please enter a valid phone number.

**Complaint Information**

**I am filing a complaint due to a negative experience with:**

- A New Leaf
- BeHeard Movement

Black Queer Tulsa  
Block Builderz  
Broken Arrow Neighbors  
Catholic Charities Eastern Oklahoma  
City Lights Foundation  
City of Tulsa  
Community Service Council  
Counseling & Recovery Services of Oklahoma  
Department of Veteran's Affairs (Homeless Program)  
Domestic Violence Intervention Services  
Downtown Tulsa Partnership  
Family & Children's Services  
Family Promise of Tulsa County  
Gatesway Foundation  
GRAND Mental Health  
Healing Houses of Recovery  
Housing Solutions  
Hunger Free Oklahoma  
Indian Nations Council of Governments (INCOG)  
Iron Gate  
Isaiah 58: In His Service  
Just the Beginning, Inc.  
Justice Link  
Legal Aid Services of Oklahoma  
Lindsey House  
Madison Strategies  
Mental Health Association Oklahoma  
Morton Comprehensive Health Services  
National Resource Center for Youth Services  
Oklahoma Department of Human Services  
Oklahoma Department of Mental Health and Substance Abuse  
Pause4Paws  
Restore Hope Ministries  
Salvation Army Tulsa  
Surayya Ann Foundation  
Terence Crutcher Foundation  
The Ark of Dreams  
The Bail Project  
Tulsa Higher Education (THE) Consortium  
The Merchant  
The Spring

Tulsa Area United Way  
Tulsa CARES  
Tulsa County Public Defenders  
Tulsa County Social Services  
Tulsa Day Center  
Tulsa Dream Center  
Tulsa Housing Authority  
Tulsa Police Department  
Volunteers of America  
Youth Services of Tulsa  
Youth Villages  
Zarrow Family Foundations  
Other

**Describe your experience and why you are filing a complaint:**

**Have you filed a complaint directly with the agency about this issue?**

- Yes, I filed a complaint, but I was dissatisfied with the result.
- Yes, I filed a complaint, but I never received a response.
- No, I have not attempted to file a complaint.
- No, I was unable to file a complaint because I couldn't figure out how.

**Please tell us anything you can about the complaint process with the agency:**

**Please tell us anything you can about why you were unable to file a complaint with the agency:**

**By checking this box, I confirm that I agree to share my information and experience with those involved in the investigation process; this will include the members of the investigation panel and representatives of the agency at issue in the complaint. \***

I agree